



March 20, 2020

As you may be aware, some state governments are beginning to issue closure orders regarding businesses that are not considered "essential" or "life sustaining."

At this time, transportation and warehousing services are considered essential or life sustaining, as the case may be, and therefore **all A. Duie Pyle facilities will remain in full operation.** Our Partners are also fully operational in the states/provinces in which they operate, including California. The Canadian border remains open to commercial traffic as well as Mexico.

It is likely that other states may issue similar orders in the near future. In each case, a closure order would likely include a list of businesses that are not subject to the order. These are critical infrastructure businesses which America depends upon to serve the country; we are one of those businesses.

It is incumbent on the shipper to confirm with their customer (consignee) that they are open and available to receive a shipment tendered to A. Duie Pyle or one of our Partners. In the event that we attempt delivery and the consignee is closed, we will return the product to the shipper freight collect. We will make exceptions for shipments tendered to/from Partner points. These will be held at destination and placed on hand awaiting further disposition.

Thank you for your ongoing cooperation and support during these challenging times.